Strategic Plan 2019-2022

SOMERSET SAFEGUARDING ADULTS BOARD

1: Listening and learning

Desired outcomes:

- Safeguarding is person-led, outcome-focused, enhances involvement, choice and control, and improves quality of life, wellbeing and safety
- We use learning to enhance practice across the system in Somerset
- We learn from when things go wrong, both in Somerset and elsewhere, and take appropriate action to reduce risk

No.	Task	Lead/s	Timescales	What Will Demonstrate Success
A	Use the views of, and learning from, people who have experienced safeguarding and their carers, both provided directly to the Board and through partner organisations, including the third sector, to inform the work of the Board	Board/ Exec Group	Ongoing	• Feedback from people who experience safeguarding and their carers, data and audit demonstrates a greater focus on outcomes • Feedback from people who experience safeguarding and their carers is proactively sought, acted upon and, where appropriate, monitored through the self-audit process
B	Develop, then monitor, quality assurance standards for learning and development	Learning and Development Subgroup	Standards developed during 2019/20	• Quality standards are developed, implemented and monitored through the self-audit process • Training reflects a 'think family' approach • Learning opportunity take up and evaluation
C	Share best practice to prevent, minimise and respond to harm.	Learning and Development Subgroup	Ongoing	• Best practice is identified and shared on a regular basis through the SSAB website, social media and newsletters • Monitoring the levels and types of safeguarding concerns for adults at risk

No.	Task	Lead/s	Timescales	What Will Demonstrate Success
D	Deliver multi-agency Safeguarding Adults learning opportunities to raise the profile of adult safeguarding, address areas of practice improvement, share lessons learnt from Reviews, and offer workshops to local Safeguarding Leads.	Learning and Development Subgroup	Ongoing	• Multiagency practitioner feedback demonstrates awareness of safeguarding issues, risks and commitment to develop own practice.
E	Commission, participate in and support Safeguarding Adults Reviews (SARs), ensuring learning from both local and national reviews is widely shared, including supporting the development of the National SAR Library.	Independent Chair / SAR Subgroup	Ongoing	• Reports are published in full unless publication could be deemed to be detrimental to the person's wellbeing or the person or their family members who act/acted in the persons best interest asks for them not to be • Implementation of local recommendations are monitored through the self-audit process • Progress regarding national recommendations is reported to the Board • Where the threshold for a SAR has not been met Learning Reviews are used to identify learning to be shared • Practice Briefings are published for all local SARs and learning reviews

2: Enabling people to keep themselves safe

Desired outcomes:
- People are aware of what abuse is and how to keep themselves and those that they care for safe
- People know what to do if they think that they are experiencing abuse or neglect

No.	Task	Lead/s	Timescales	What Will Demonstrate Success
A	Raise public awareness of: • the different types of abuse • how people can keep themselves and those that they care for safe, including on-line • what to do if they think that they are experiencing abuse or neglect, including how to refer themselves to the County Council for safeguarding help and support • what to do about other types of concern; for example, service quality	Board/ Exec Group	Ongoing	• Public feedback demonstrates improved awareness of safeguarding issues • Targeted campaign reach and feedback • Increase in number of referrals made by the person who needs safeguarding themselves • Website analytics and feedback • Social media reach and feedback • Newsletter reach and feedback • Engagement with campaigns including: o World Elder Abuse Awareness Day

B	Through partner organisations, including the third sector, provide targeted information to specific groups/sectors that are identified as being at greater risk	Board/ Exec Group	Ongoing	o 'Stop Adult Abuse' awareness week
				  o 16 days of action
				  o Rogue trader's week
				  o Safeguarding adults week

C	Plan promotional activities to coincide with local, regional and national campaigns	Business Manager	Ongoing	• Continued promotion of the SSAB 'Thinking it, Report it' campaign
D	Work together with Devon, Somerset and Torbay Trading Standards Service to raise awareness of financial abuse and scams	Business Manager	Ongoing	
E	Work together with the Somerset Community Safety Partnership and Avon & Somerset Constabulary to support work to raise public awareness of, and disrupt, County Lines activity	Board/ Exec Group	Ongoing	• There is effective joint-working to raise public awareness of County Lines and support the disruption of this type of criminal activity.

3: Working together to safeguard people who can't keep themselves safe

Desired outcomes:

- Organisations, including the third sector, work together to ensure that multi-agency arrangements are effective, and that people who are unable to keep themselves safe are supported in the least invasive way
- Policy and guidance reflects best practice and takes a positive approach to risk
- There is effective working across local, regional and national partnerships on areas on mutual interest
- The number of inappropriate referrals is reduced through people raising other types of concern in an appropriate way

No.	Task	Lead/s	Timescales	What Will Demonstrate Success
A	Work together to make sure adult safeguarding standards keep people safe and minimise risk of harm, with policies and guidance that supports adults at risk to live their lives as they wish, whilst their rights to freedom from harm are actively supported.	Policy and Procedures Subgroup	Ongoing	• Reduction in the number of inappropriate referrals • Any policy or guidance changes required are agreed and implemented • There is guidance in place to support application of the Mental Capacity Act and Deprivation of Liberty Safeguards / the proposed replacement Liberty Protection Safeguards • Appropriate mechanisms are in place to address deficits in multi-agency working, should they occur • There are effective arrangements in place for joint working that can be demonstrated through the monitoring of member organisation performance data and the self-audit process • The Board contributes to the development of regional and national policy
B	Enhance local understanding and application of the Mental Capacity Act and Deprivation of Liberty Safeguards (and the proposed replacement Liberty Protection Safeguards)	Mental Capacity Subgroup	Ongoing	
C	Work jointly with the other strategic Partnership Boards in Somerset to keep people safe from harm and improve their health and wellbeing in support of the prevention agenda, reducing duplication of effort and maximising effectiveness.	Independent Chair / Business Manager	Meet 2 x per year, work Ongoing	
D	Work jointly within the region, and through national networks, to both develop our local approaches to safeguarding adults and share good practice and learning with others.	Independent Chair / Business Manager	Quarterly	

4: Making sure we do what we said we would do

Desired outcomes:

- Somerset has an effective Safeguarding Adults Board which fulfils its statutory responsibilities, has strong leadership and governance arrangements, and promotes a culture of collective accountability, respectful challenge and continuous learning
- The Board uses data appropriately to understand where risk exists within the system
- The Board can demonstrate progress through the regular monitoring of performance and a robust self-audit and peer challenge processes

No.	Task	Lead/s	Timescales	What Will Demonstrate Success
A	Monitoring the implementation of best practice, standards, policies and actions emerging from Reviews (including, but not limited to, SARs, SCRs, DHRs and LeDeR) through an annual audit and peer challenge process	Independent chair / QA Subgroup	Q2/3 Annually	• Annual self-audit and peer challenge • Monitoring of implementation of recommendations emerging from Reviews
B	Implement and monitor a multi-agency quarterly performance monitoring process	QA Subgroup MCA Subgroup	Quarterly Quarterly	• Dashboard established and monitored quarterly • Monitoring of Advocacy take up • Monitoring of Deprivation of Liberty Safeguards referrals (and the proposed Liberty Protection Safeguards) • Appropriate monitoring arrangements are implemented for the proposed Liberty Protection Safeguards
C	Use data as part of an 'intelligent safeguarding' approach to understand where risks exist within the system and seeks assurance on the implementation of action(s) to address it	Board / Exec Group / QA Subgroup	Quarterly	• Data on patterns of referrals and types of abuse is used to inform the work of the Board • Areas of risk, for example the number of people placed by Somerset Commissioners outside of the County and when they were last reviewed, are reported to the Exec Group and Board

No.	Task	Lead/s	Timescales	What Will Demonstrate Success
D	Monitor progress of the Mental Health Crisis Concordat to improve the experience of people in mental health crisis.	Board	Biannually	• Levels of assurance are established • Appropriate auditing and monitoring arrangements are implemented for any areas of low assurance
E	Seek assurance that young people experience a safe transition to adult services	Exec Group	Q3 2019	
F	Seek assurance that people with multiple vulnerabilities, including those who do not meet safeguarding thresholds, are enabled to keep themselves safe and, if they are unable to, organisations work together effectively to reduce risk	Exec Group	Q3 2019	
G	Seek assurance that there are appropriate arrangements in place for people who are a risk to others, but who may also require safeguarding themselves	Exec Group	Q3 2019	
H	Seek assurance regarding the assurance and monitoring arrangements that commissioners placing people from other parts of the UK in to Somerset have in place	Exec Group	Ongoing	• Information gathered from services in to which people have been placed is used to establish levels of assurance and identify areas of concern to be raised nationally
I	Support Elected Members and Committee functions to better understand their roles and responsibilities in effectively scrutinising and monitoring the effectiveness of the Board in protecting adults at risk from abuse	Exec Group / Independent Chair	Ongoing	• Elected Members of Somerset County Council and Members of NHS Somerset Clinical Commissioning Group have the information they need to effectively scrutinise the work of the Board