

# An Introduction to Making Safeguarding Personal



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Somerset to live a life free from fear, harm or abuse



Welcome

Who am I?

What do I know &  
what do you need to  
know?

Why am I  
here?

Any  
questions?



## Key Messages:

- Understand your responsibilities
- Develop relations with the Chair of the SSAB
- Ensure adult safeguarding is effective
- Know how to report abuse and understand how it will be responded to
- Community engagement
- Ensure effective services are in place for young people transitioning



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## Relevant Legislation:

- The Human Rights Act 1998
  - The Equality Act 2010
  - Mental Capacity Act and Deprivation of Liberty Safeguards 2005
  - Domestic Violence Law 2012
  - Police and Criminal Evidence Act 1994 (PACE)
  - Modern Slavery 2015
  - .....The Care Act 2014
- 

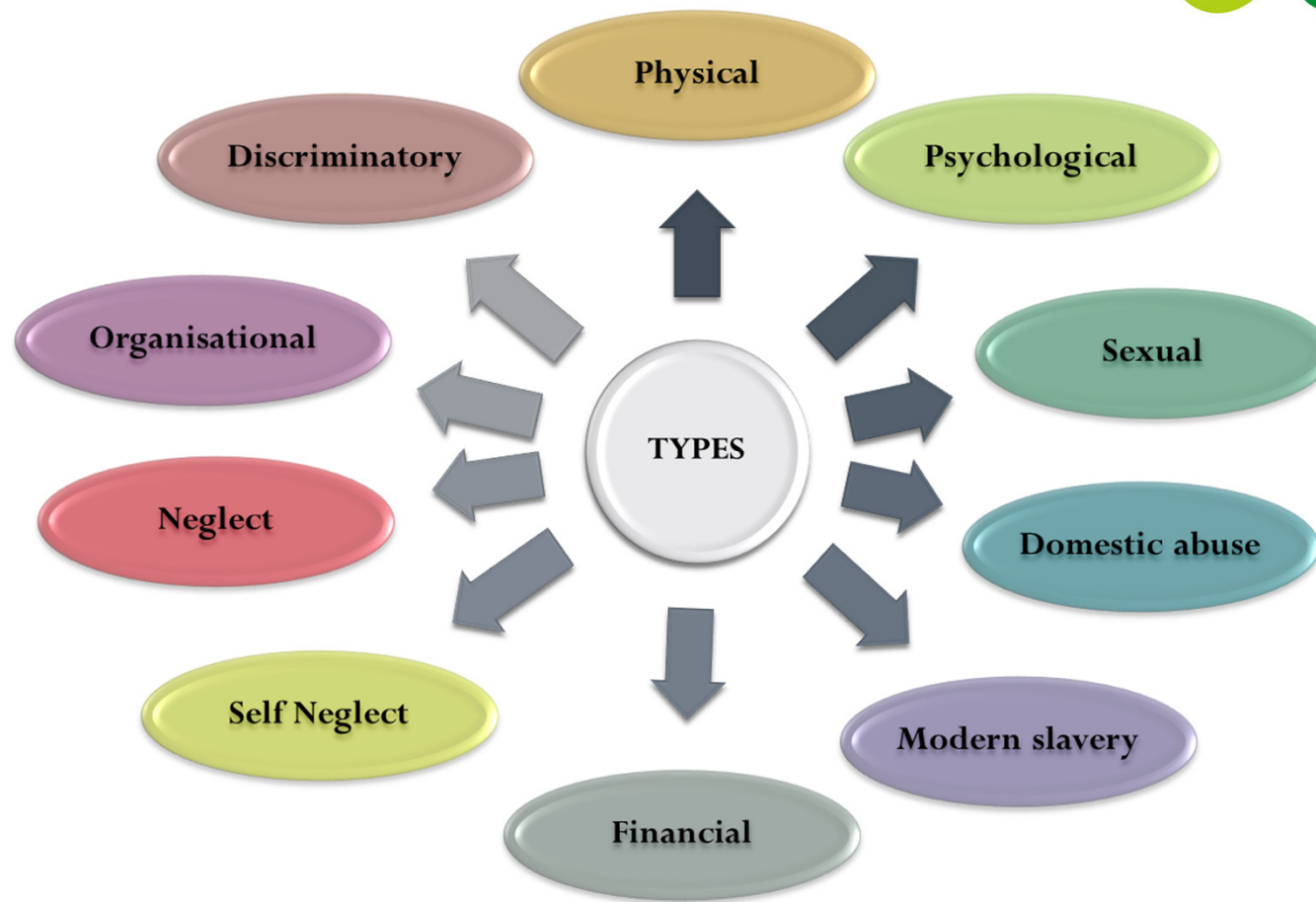


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## What is abuse?

- A violation of a person's human and civil rights by any other person or people
- It can consist of a single act or repeated acts
- It can happen anywhere by anyone
- Under The Care Act 2014 there are 10 categories of abuse





## Abuse Categories ..... 1

- **Physical abuse** - assault, hitting, slapping, pushing, misuse of medication, restraint or inappropriate physical sanctions
- **Domestic abuse** - psychological, sexual, financial, emotional abuse; 'honour' based violence and Female Genital Mutilation; forced marriage
- **Sexual abuse** – rape, indecent exposure, sexual harassment, inappropriate looking or touching, sexual teasing or innuendo, sexual photography, non-consenting adult



## Abuse Categories ..... 2

- **Psychological abuse** – emotional abuse, threats of harm or abandonment, deprivation of contact, humiliation, blaming, controlling, intimidation, coercion, harassment, verbal abuse, cyber bullying
- **Financial or material abuse** – theft, fraud, internet scamming, coercion, misuse or misappropriation of property, possessions or benefits





## Abuse Categories ..... 3

- **Modern Slavery** - slavery, human trafficking, forced labour and domestic servitude
- **Discriminatory abuse** – harassment or slurs because of race, gender and gender identity, age, disability, sexual orientation or religion
- **Organisational abuse** – neglect and poor care within an institution or care setting



## Abuse Categories ..... 4

- **Neglect and acts of omission** – ignoring medical, emotional or physical care needs; failure to provide access to appropriate health, care and support and the withholding of the necessities of life, such as medication, adequate nutrition and heating
- **Self-neglect** – behaviour neglecting to care for one’s personal hygiene, health or surroundings, such as hoarding



## The Care Act 2014

Safeguarding duties apply to an adult who:

- Has **needs for care and support** (whether or not the local authority is meeting any of those needs), *and*
- Is **experiencing, or is at risk of, abuse and neglect**, *and*
- As a result of those care and support needs is **unable to protect themselves** from either the risk, or the experience, of abuse or neglect

(14.2)



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## The Care Act 2014

Local Authorities have new safeguarding duties.

They **must**:

- Lead a multi-agency local adult safeguarding response;
- Make enquiries, or cause others to make enquiries;
- Establish Safeguarding Adults Boards (SABs);
- Carry out Safeguarding Adults Reviews (SARs);
- Arrange for independent advocacy.



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## Six Safeguarding Principles

<b>Empowerment –</b> Support for individuals to make their own decisions	<b>Proportionality –</b> The least intrusive or restrictive intervention appropriate to the risks presented	<b>Partnership –</b> Working across agencies, services and communities to prevent, detect and report neglect and abuse
<b>Prevention –</b> Taking action before harm occurs or risk escalates	<b>Protection –</b> Supporting those in need as a result of abuse or neglect	<b>Accountability –</b> Enabling service users and leaders to challenge agencies for their responses to those at risk of harm



## Making Safeguarding Personal

- Our response will be as individual as the person or situation
- Person-led
- Outcome-focused
- Engage people in conversations about their safety
- Enhances involvement
- Choice and control
- Improves quality of life
- Improve wellbeing and safety
- Proportionate response



***“what’s the point in making someone safe  
if you simply make them miserable”***



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## SCC Safeguarding Adult Service Structure

Strategic Manager, Principal Social Worker,  
Quality & Safeguarding  
**George O'Neill**

(Interim) Operational Service Manager  
**John Moughton**

Safeguarding Adults Team Managers  
**Sandra Wilder** **Louise White**



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## **SCC Safeguarding Adult Service Structure (cont)**

### **Safeguarding Advanced Practitioners**

Judy Chapman, Wendy Ware, Becky Coles, Bev Ward, Tracey Mansfield, Julie Cook, Lesley Plant

### **Adult Safeguarding Social Workers**

Carole Ball, Avril Nelson, Claire Little, Suzanne Reed, Katie Broad, Wendy Brooke, Emma Lawton, Mags Baker, Theresa Hall, Judith Alder, Trish Mazarura, Becky Davies, Janeann Massey, Carolyn McNair



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## How we work .....

### Triage

- All alerts are triaged by a social worker

### Section 42 Statutory Enquiry

- Risk assess
- Can do – urgent action to preserve safety
- Collaboration with others

- Care – appoint an advocate if required
- Respect – proportionate response and timescale
- Chair Safeguarding Adults meetings
- Safety plans
- Review
- Communicate with all involved



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## As a service we also.....

- Support the Safeguarding Adults Board
- Lessons
- Work with partner organisations to improve outcomes: NHS Somerset Partnership; Clinical Commissioning Group; Avon & Somerset Constabulary
- Represent SCC on safeguarding forums
- SSAB
- SCR
- SAR
- MAPPA
- MARAC
- SSP
- DHR
- MASH
- MSP
- IDVA



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## Care Act Functions of a SAB

1. It must develop and publish a **strategic plan**, setting out its objectives and how these will be met
2. It must publish an **annual report** detailing how effective its work has been
3. It must commission **Safeguarding Adult Reviews (SARs)** for any cases meeting the criteria



## Somerset Safeguarding Adults Board

- Multi-agency statutory body; independently Chaired
- Shared vision: to work in partnership to enable adults in Somerset to live a life free from fear, harm or abuse
- Members work together and with local communities to ensure:
  - there is a culture of not tolerating abuse
  - people work together to prevent abuse
  - people know what to do when abuse happens



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## How to raise a concern:



## Don't stay silent.... Thinking it? Report it

To alert Somerset County Council to a safeguarding adult concern, ring Somerset Direct on **0300 123 2224**

Emails can be sent to Somerset Direct via: [adults@somerset.gov.uk](mailto:adults@somerset.gov.uk)

Domestic Violence Free Phone Number:  
**0800 6949 999**



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## Any Questions?

Feedback sheets .....



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